



LONG DISTANCE GROUND TRANSPORT WHAT TO EXPECT GUIDE

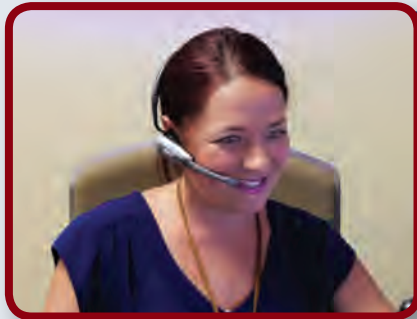


EXPERTS IN LONG DISTANCE MEDICAL TRANSPORTATION

1.800.550.1025 | FAX 941.761.5838 | WWW.ACCMEDLINK.COM



LONG DISTANCE GROUND TRANSPORT WHAT TO EXPECT GUIDE



CALL US AT 1-800-550-1025

Call our team of professional Transport Specialists, 24 hours a day, 7 days a week.

It would be helpful to be prepared to provide the following patient information to the ACC Medlink Transport Specialist:

- Requested Date of Transport
- Name & Contact Information
- Pick-Up Facility
- Receiving Facility
- Physical Condition: Weight, Height and Ability to Move or Sit
- Medical Condition: Feeding Tubes, Special Diets, etc.
- Does Patient Require Special Equipment, i.e. Oxygen?
- Passenger Information

The Transport Specialist will be happy to assist with anything you may require – please, just ask! After the review of information the Transport Specialist will provide a proposal of services.

EVERY CITY **NATIONWIDE**

LARGEST FLEET OF TRANSPORT VEHICLES

Customers are transported in one of our large medical transport vehicles. These vehicles have standing headroom and access to all sides of the patient, so we can provide the maximum comfort and care for the patient. Our state-of-the-art vehicles are designed for multiple patient transports over long distances.

Our large medical transport vehicles offer 3 comfortable bed accommodations for patients or family. The patient will rest on a comfortable bed that offers a hospital-bed style mattress with 8 inches of memory foam comfort.

The vehicles are designed for safety and meet or exceed the ADA and DOT standards for commercial medical transport vehicles with an extra emphasis placed on the patient's comfort.

We are not an ambulance, as an ambulance would be far too uncomfortable for long distance transports.



WHAT YOU NEED TO KNOW



BOOKING TRAVEL

24-48 hours notification is typically desired prior to your pick up date and time; however, we can normally accommodate most transports with less notice. Booking early will guarantee your transport date and time.



PASSENGERS WELCOME

Passengers may travel along if desired, at no extra charge; but must be arranged prior to transport. Most pets are welcome (With advance notice).



SERVICES DURING TRANSPORT

OUR TEAM WILL ASSIST WITH:

- Feeding & shifting/turning patient
- Personal care such as cleaning, diaper changes or maintaining a catheter (if needed)
- Assisting with patient's prescribed medications. We do request that the patient has at least a 2-day supply of all medications for longer transports.



****Please notify the staff when booking if you require oxygen during the transport.***



ACC MEDLINK TRANSPORT TEAM

Our team has extensive medical backgrounds. Medically-trained personnel are utilized for their expertise in handling customers with a wide variety of conditions, ranging from stroke to dementia patients.

We are not licensed to perform emergency care in our long distance medical transport vehicles. ACC Medlink Medical Transport is not an ambulance service.



*Please Note: Your satisfaction is very important to us and if there is anything we can do to make your transport better or more enjoyable, please contact us immediately at **1-800-550-1025**.